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Level 0

The world's strangest hotel complaints

15th May, 2014

<http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-0.html>



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Please try Levels 1, 2 and 3. They are (a little) harder.

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THE READING

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-0.html>

A travel website asked 400 hotel staff in 39 countries about the strange things guests asked for or complained about.

Skyscanner.net said most of the complaints were about food and the room. Some complaints were very strange. It would be difficult for any hotel to make some guests happy.

One guest wanted 16 cucumbers a day. Another asked for only the right legs of a chicken and crocodile soup. One man at a luxury hotel in London was unhappy that his room did not have a sea view. Other guests wanted the toilet filled with mineral water, a honey-filled bath, and a discount because his girlfriend snored.

Sources: <http://www.skyscanner.net/news/worlds-weirdest-hotel-requests-and-complaints>
<http://www.ibtimes.co.uk/strangest-hotel-requests-15-cucumbers-per-day-one-dead-mouse-1448422>

VOCABULARY MATCHING

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-0.html>

PARAGRAPH ONE:

- | | |
|---------------------------|--------------------|
| 1. A travel | a. about |
| 2. 400 hotel | b. for any hotel |
| 3. strange things guests | c. were about food |
| 4. complained | d. staff |
| 5. most of the complaints | e. very strange |
| 6. Some complaints were | f. website |
| 7. It would be difficult | g. guests happy |
| 8. make some | h. asked for |

PARAGRAPH TWO:

- | | |
|--|-----------------------|
| 1. One guest wanted 16 | a. a sea view |
| 2. the right legs | b. soup |
| 3. crocodile | c. hotel |
| 4. a luxury | d. filled bath |
| 5. his room did not have | e. of a chicken |
| 6. Other guests wanted the toilet filled | f. girlfriend snored |
| 7. a honey- | g. with mineral water |
| 8. a discount because his | h. cucumbers a day |

LISTEN AND FILL IN THE GAPS

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-0.html>

A travel website asked (1) _____ 39 countries about (2) _____ guests asked for or complained about. Skyscanner.net (3) _____ complaints were about (4) _____. Some complaints were very strange. It (5) _____ for any hotel to make (6) _____.

One guest wanted (7) _____. Another asked for only (8) _____ a chicken and crocodile soup.

One man (9) _____ in London was unhappy that his room did not (10) _____. Other guests wanted the toilet filled with mineral water, (11) _____, and a discount because (12) _____.

PUT A SLASH (/) WHERE THE SPACES ARE

From <http://www.breakingnewsenglish.com/1405/140515-hotel-complaints-0.html>

A travel website asked 400 hotel staff in 39 countries about the strange things guests asked for or complained about. Skyscanner.net said most of the complaints were about food and the room. Some complaints were every strange. It would be difficult for any hotel to make some guests happy. One guest wanted 16 cucumbers a day. Another asked for only the right leg of a chicken and crocodile soup. One man at a luxury hotel in London was unhappy that his room did not have a sea view. Other guests wanted the toilet filled with mineral water, a honey-filled bath, and a discount because his girlfriend snored.

WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student A: Do not show these to your speaking partner(s).

a) _____

b) _____

c) _____

d) _____

e) _____

f) _____

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WRITE QUESTIONS & ASK YOUR PARTNER(S)

Student B: Do not show these to your speaking partner(s).

a) _____

b) _____

c) _____

d) _____

e) _____

f) _____

