Korean Air exec quits after 'nut-rage'

15th December, 2014

The vice-president of Korean Air has quit over an embarrassing incident involving a bag of nuts. Cho Hyun-ah, daughter of the airline's president, was on a flight from New York to South Korea on December 5. She was sitting in the first class cabin when a flight attendant served her a snack of a bag of macadamia nuts. Ms Cho, 40, was angry that the nuts were not given to her on a plate. She shouted at the flight attendant and told him the training manual said the nuts should be served on a plate. Cho forced the man to kneel down and apologise. She ordered him to leave the airplane, which had to return to the departure gate to let him off. The flight was delayed for 20 minutes because of Cho's actions.

The incident is big news in Korea, where journalists are calling it "nut rage". Aviation officials in Korea could take legal action against Cho. They said her actions could have put the 250 passengers on the flight in danger. Officials may also question the captain for turning the aircraft round without a good reason. Cho's father asked the Korean public to forgive the "foolish" actions of his daughter. He told reporters: "I am making my apology both as head of Korean Air and as a father. I beg the people to blame me for the current situation, because everything is my fault….I failed to properly educate my daughter." He has also removed his daughter from all the posts she held in his companies.

Sources: YonhapNews / *BBC* / *KoreanTimes*

Writing

Everyone should go to anger management classes. Discuss.

Chat

Talk about these words from the article.

> *vice-president / embarrassing / flight / first class / nuts / flight attendant / departure / incident / aviation / legal action / officials / good reason / apology / blame / fault*

True / False

a) The Korean Air exec. was on a flight from South Korea to New York. T / F

b) The exec. was flying first class. T / F

c) The exec. told a flight attendant he hadn't followed a training manual. T / F

d) The exec. ordered the plane back to the departure gate. T / F

e) Aviation officials could take legal action against the exec. T / F

f) The passengers on the flight were in great danger due to "nut rage". T / F

g) The father of the exec. said the Korean people should not forgive her. T / F

h) The exec. still has many other jobs in her father's companies. T / F

Synonym Match

1.	quit	a.	say sorry
2	incident	b.	at risk
3.	served	c.	present
4.	apologise	d.	given out
5.	delayed	e.	positions
6.	journalists	f.	resigned
7.	in danger	g.	cause
8.	reason	h.	event
9.	current	i.	reporters
10.	posts	j.	held up

Discussion – Student A

a) What do you think about what you read?

b) What makes you angry?

c) What do you think of Ms Cho's actions?

d) Do you think her behaviour is the same as all rich people?

e) What do you think it's like to fly first class?

f) How do you think the flight attendant felt about the situation?

g) What should Ms Cho say to the flight attendant?

h) How would you feel if you were one of the passengers?

Phrase Match

1.	quit over an embarrassing	a.	class cabin
2	on a flight	b.	action against Cho
3.	She was sitting in the first	c.	gate to let him off
4.	training	d.	for the current situation
5.	return to the departure	e.	incident
6.	take legal	f.	a good reason
7.	250 passengers	g.	held in his companies
8.	turning the aircraft round without	h.	from New York
9.	blame me	i.	on the flight
10.	all the posts she	j.	manual

Discussion – Student B

a) What should the courts do about Ms Cho?

b) What should happen to the captain of the plane?

c) What do you think of Ms Cho's father's action?

d) How much is Ms Cho's father to blame?

e) Should Ms Cho be vice-president?

f) Are there different rules in life for rich and famous people?

g) What advice would you give Ms Cho?

h) What questions would you like to ask Ms Cho?

Spelling

1. quit over an nrsaigbearsm incident

2. ovngvnili a bag of nuts

3. flight ttnaaentd

4. kneel down and psigloeoa (UK) / poliaogez (USA)

5. return to the peadretur gate

6. The flight was adleyed for 20 minutes

7. ausjtnioslr are calling it "nut rage"

8. put the 250 sssgaepner on the flight in danger

9. Officials may also question the aitpanc

10. vgfeiro the "foolish" actions of his daughter

11. everything is my fatul

12. I failed to opprleyr educate my daughter

Answers – Synonym Match

1. f	2. h	3. d	4. a	5. j
6. i	7. b	8. g	9. c	10. e

Role Play

Role A – Bad driving
You think bad driving makes people angry the most. Tell the others three reasons why. Tell them why their things aren't good reasons to be angry. Also, tell the others which of these is the least likely to make people angry (and why): people being late, slow Internet or poor customer service.

Role B – People being late
You think people being late makes people angry the most. Tell the others three reasons why. Tell them why their things aren't good reasons to be angry. Also, tell the others which of these is the least likely to make people angry (and why): bad driving, slow Internet or poor customer service.

Role C – Slow Internet
You think slow Internet makes people angry the most. Tell the others three reasons why. Tell them why their things aren't good reasons to be angry. Also, tell the others which of these is the least likely to make people angry (and why): people being late, bad driving or poor customer service.

Role D – Poor customer service
You think poor customer service makes people angry the most. Tell the others three reasons why. Tell them why their things aren't good reasons to be angry. Also, tell the others which of these is the least likely to make people angry (and why): people being late, slow Internet or bad driving.

Speaking – Angry

Rank these with your partner. Put the things that make people angriest at the top. Change partners often and share your rankings.

- money
- slow Internet
- sports results
- English ability
- bad driving
- poor customer service
- people being late
- noise

Answers – True False

a F	b T	c T	d T	e T	f F	g F	h F

Answers to Phrase Match and Spelling are in the text.